



Dear Omnis Developer,

As a family run software development business we found ourselves in the fortunate position that our workers were already working from home and we expected to face fewer challenges in these uncertain times. Unfortunately, our main server, which is actively involved in our day-to-day tasks such as administration, sales and software releases, developed a serious hardware fault last Wednesday the 18th of March, sometime after 6am in the morning (the time stamp of our last backup). To make matters worse, we discovered that our trusted regular Apple repair shop had been closed due to the Corona Virus outbreak (in fact all Apple Stores and Repair centres across the UK have been closed). Of course, we have backups of our server data and we worked tirelessly rebuilding a temporary server using one of our older spare machines. This server is now running with data restored from our backups and we are able to function again, albeit sluggishly.

In the meantime we located a local iStore willing to look at our server hardware. Their diagnostics revealed the cost of the repairs would be substantial. Consequently, we decided to use this opportunity to evaluate and improve our server procedures and replace our server with more suitable hardware. We placed an order on Friday and the new hardware is scheduled to arrive by the 1st of April (no doubt the current outbreak may have had an impact on the delayed delivery time). Once our new server is installed, some of our services may be impacted while we configure our new environments and adjust to the new regimes. During this challenging time, please bear with us if we do not respond to your queries as quickly as you might expect. We will do our best to catch up with all your queries and requests.

Because of this incident, our current main developments have been interrupted. We continue to work on producing the next JS-OCal alpha release which implements improved dragging and sizing of events as well as the digest views. However, this may now be delayed until after we have received and installed the new server hardware.

If you have any questions or concerns related to this news, please send these to news@brainydata.co.uk. For anything else, please use our normal channels of communication.

Leaving aside unexpected events such as major hardware failures, Brainy Data aims to operate with few or no disruptions during the COVID-19 outbreak.

Yours faithfully,

Michael Monschau (Director)